



**PANTHERA**  
SLEEP

Sending digital acquisitions to Panthera with the Dentsply  
Sirona PrimeScan

June 2020



# Notice

- This guide is intended to be used with the Dentsply Sirona Primescan.
- Panthera Sleep appliances and order processes are compatible with older versions of Cerec scanners, but are not covered in this guide.



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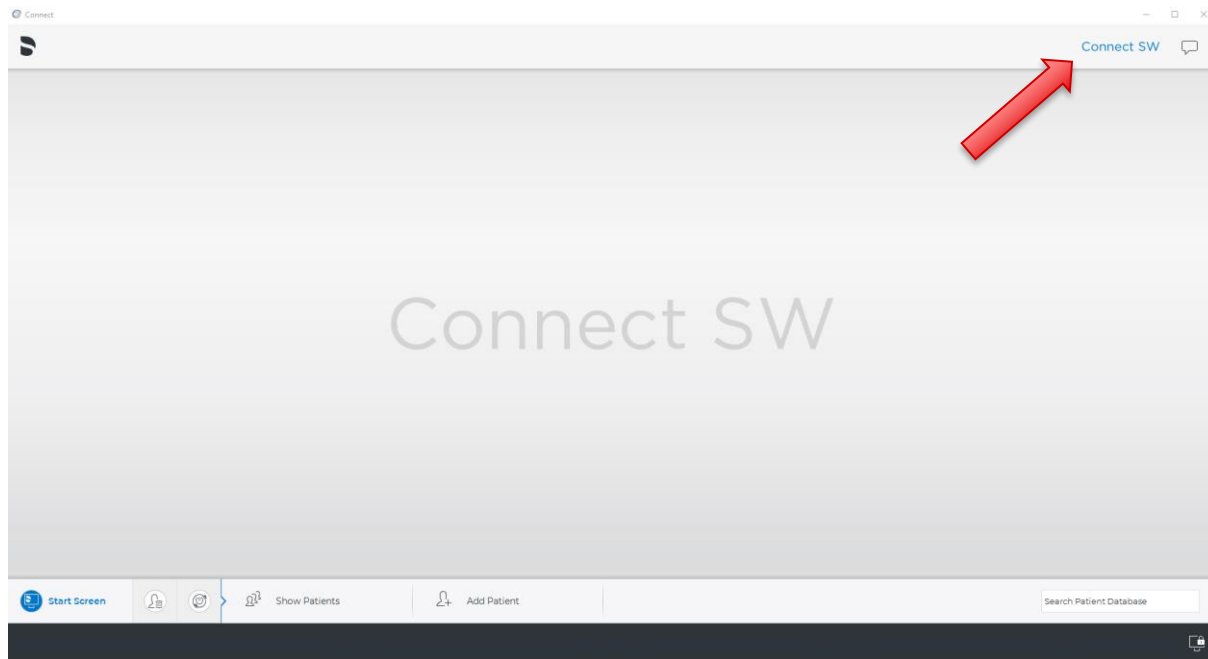


# Adding Panthera as a manufacturing partner



## Adding Panthera as a manufacturing partner

- Upon launch, click on “Connect SW” found in the top right corner of the opening screen



## Adding Panthera as a manufacturing partner

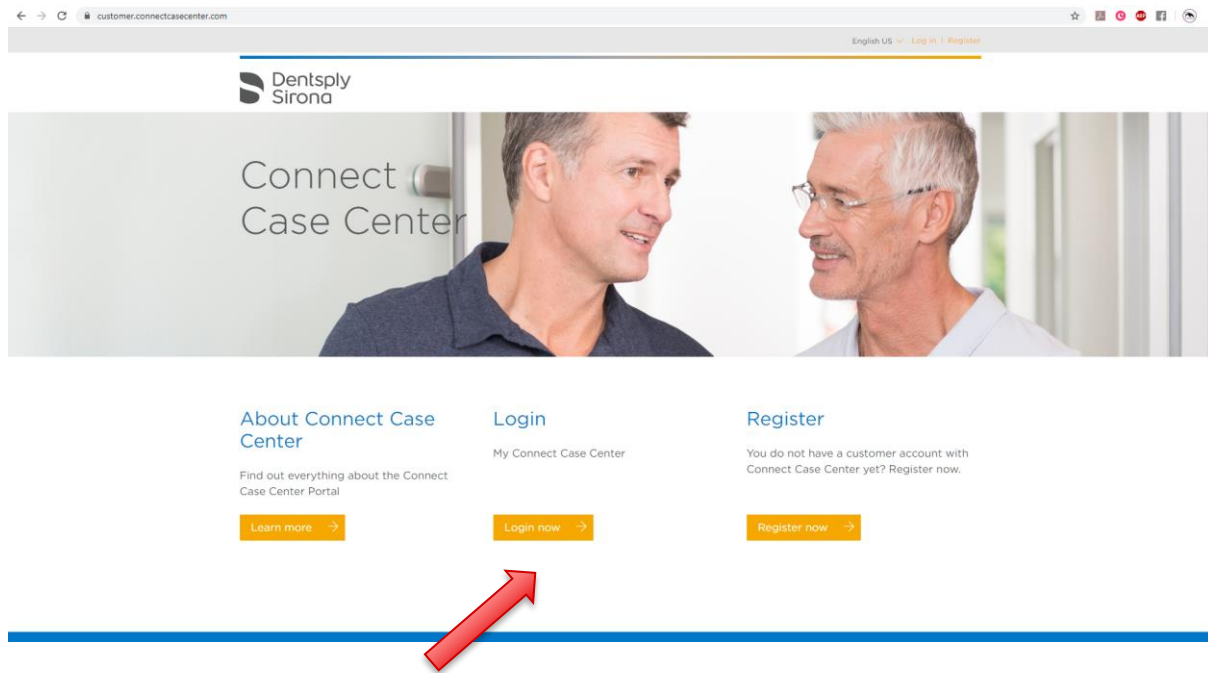
- On this window, click on the link [www.connectcasecenter.com](http://www.connectcasecenter.com) that will automatically open your internet browser.





# Adding Panthera as a manufacturing partner

- Once on the Dentsply Sirona webpage, click on the link “Connect Now”





# Adding Panthera as a manufacturing partner

- By default you will land on the page “Sent orders”.
- Click on the “My Favorite Contractor” link found in the left hand column



My Connect Case Center >> Orderlist >> Sent Orders

## MY ACCOUNT

Userdetails  
Change Password

## MY COMPANY

Company Information  
Billing-/Shippingaddress  
Deactivate Account

## PARTNER

My Favorite Contractor  
Linked Portals

## ORDERLIST

Sent Orders

## USER MANAGEMENT

Userlist

## CONNECT CASE CENTER INBOX

Connect Inbox Workstations

## Sent orders

Search Order

| Order number                    | Return date | Recipient | State |
|---------------------------------|-------------|-----------|-------|
| Your company has no sent Orders |             |           |       |

● New order    ✓ Order accepted    ✗ Order declined



# Adding Panthera as a manufacturing partner

- Click on the “Search Contractor” tab to open the search menu





My Connect Case Center >> Partner >> My Favorite Contractor

- MY ACCOUNT**
  - Userdetails
  - Change Password
- MY COMPANY**
  - Company Information
  - Billing-/Shippingaddress
  - Deactivate Account
- PARTNER**
  - My Favorite Contractor**
  - Linked Portals
- ORDERLIST**
  - Sent Orders
- USER MANAGEMENT**
  - Userlist
- CONNECT CASE CENTER INBOX**
  - Connect Inbox Workstations

## My Favorite Contractors

Use the search function below to create a list of recipients that match your criteria. After the list is created, add one or more recipients to your Favorites list

| Contractor  | Zipcode | City |
|---|---------|------|
| Search Contractor  |         |      |
| Your company has no favorite contractors  |         |      |



This site uses Google Maps/Google Earth APIs, a set of services that allow you to embed maps, geocoding, locations, and other Google content into web pages or applications. By using the Google Maps/Google Earth API services, you agree to the Google Maps/Google Earth APIs Terms of Use. For more information about the Google Maps/Google Earth APIs Terms of Use, see <https://developers.google.com/maps/terms>



# Adding Panthera as a manufacturing partner

- 1. Make sure to click on “Search direct”
- 2. Make sure to use the “Clear Field” button, to clear any previous data
- 3. Type “Panthera” in the “Name of Contractor” field
- 4. Click on “Start search”



My Connect Case Center >> Partner >> My Favorite Contractor

- MY ACCOUNT
  - Userdetails
  - Change Password
- MY COMPANY
  - Company Information
  - Billing-/Shippingaddress
  - Deactivate Account
- PARTNER
  - My Favorite Contractor**
  - Linked Portals
- ORDERLIST
  - Sent Orders
- USER MANAGEMENT
  - Userlist
- CONNECT CASE CENTER INBOX
  - Connect Inbox Workstations

## My Favorite Contractors

Use the search function below to create a list of recipients that match your criteria. After the list is created, add one or more recipients to your Favorites list

| Contractor  | Zipcode   | City  |
|---|---|---|
| ^ Search Contractor   |   |   |
| 1 <input checked="" type="radio"/> Search direct <input type="radio"/> Search around me |   |   |
| Name of Contractor  | 3 <input type="text" value="Panthera"/>         |   |
| Country   | <input type="text" value="Choose country"/>     |   |
| Zip Code  | <input type="text"/>                            |   |
| City  | <input type="text"/>                            |   |
| Service   | <input type="text" value="Choose your option"/> |   |
| Offer   | <input type="text" value="Choose your option"/> |   |
| 2 <input type="button" value="Clear Fields"/>   |   | 4 <input type="button" value="Start search"/> |

# Adding Panthera as a manufacturing partner

- Once the search is done you should find Panthera Dental located in Quebec City.
- Click on the “plus” sign to add Panthera as a manufacturing partner.


Connect Inbox Workstations

City

Service

Offer

Search Result (1)

| Contractor      | Zipcode | City   |   |
|-----------------|---------|--------|---|
| Panthera Dental | G2B0S6  | Québec |  + |

Site 1 Of 1 Lines per page

Your company has no favorite contractors

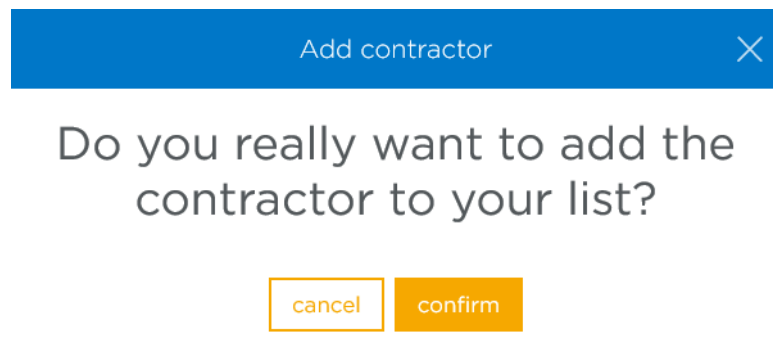


This site uses Google Maps/Google Earth APIs, a set of services that allow you to embed maps, geocoding, locations, and other Google content into web pages or applications. By using the Google Maps/Google Earth API services, you agree to the Google Maps/Google Earth APIs Terms of Use. For more



## Adding Panthera as a manufacturing partner

- The website will ask you to confirm





# Adding Panthera as a manufacturing partner

- Once completed you should see Panthera Dental in your list of Favorite Contractors



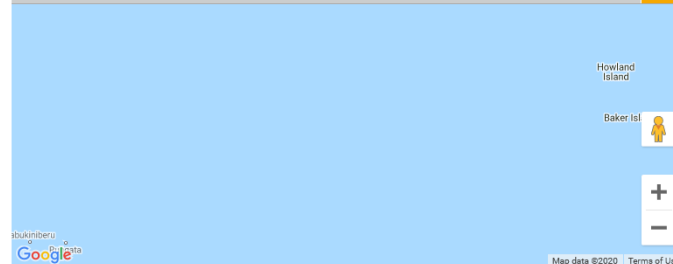
My Connect Case Center >> Partner >> My Favorite Contractor

- MY ACCOUNT**  
Userdetails  
Change Password
- MY COMPANY**  
Company Information  
Billing-/Shippingaddress  
Deactivate Account
- PARTNER**  
**My Favorite Contractor**  
Linked Portals
- ORDERLIST**  
Sent Orders
- USER MANAGEMENT**  
Userlist
- CONNECT CASE CENTER INBOX**  
Connect Inbox Workstations

## My Favorite Contractors

Use the search function below to create a list of recipients that match your criteria. After the list is created, add one or more recipients to your Favorites list

| Contractor          | Zipcode | City   |  |
|---------------------|---------|--------|--|
| ✓ Panthera Dental   | DS6     | Québec |  |
| ✓ Search Contractor |         |        |  |



This site uses Google Maps/Google Earth APIs, a set of services that allow you to embed maps, geocoding, locations, and other Google content into web pages or applications. By using the Google Maps/Google Earth API services, you agree to the Google Maps/Google Earth APIs Terms of Use. For more information about the Google Maps/Google Earth APIs Terms of Use, see <https://developers.google.com/maps/terms>



Adding [www.pantheradental.com](http://www.pantheradental.com) as a favorite on your Primescan



## Adding [www.pantheradental.com](http://www.pantheradental.com) as a favorite on your Primescan

- This step will add [www.pantheradental.com](http://www.pantheradental.com) to your “favourite bar”, allowing for faster access through your Primescan.
- This step is optional. You can also complete the ordering process on a different computer.



## Adding [www.pantheradental.com](https://www.pantheradental.com) as a favorite on your Primescan



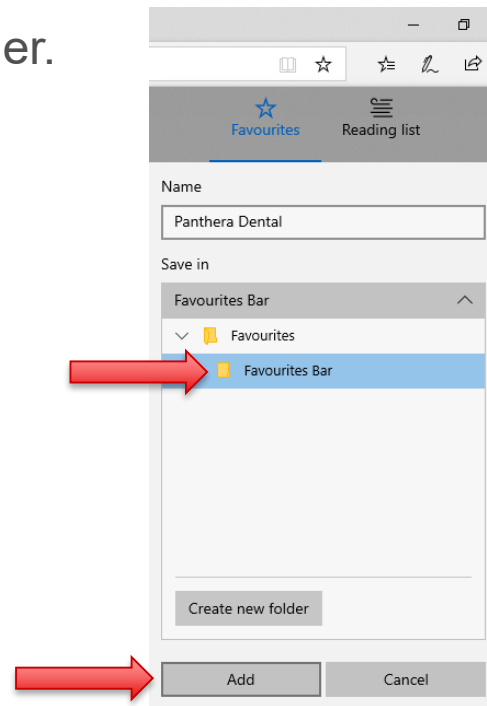
- Open your browser (Microsoft Edge) found on your Primescan
- Open a new “tab” and type “www.pantheradental.com”
- Click on the “star” icon found on the top right of your screen





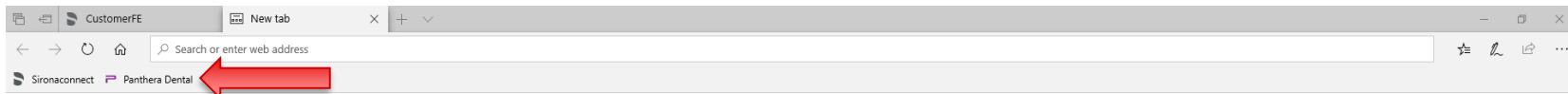
## Adding [www.pantheradental.com](http://www.pantheradental.com) as a favorite on your Primescan

- In the menu that opens, click on the “Favourites” folder. The sub-folder “Favourites Bar” will appear.
- Select this folder
- Click on “Add”





## Adding [www.pantheradental.com](http://www.pantheradental.com) as a favorite on your Primescan



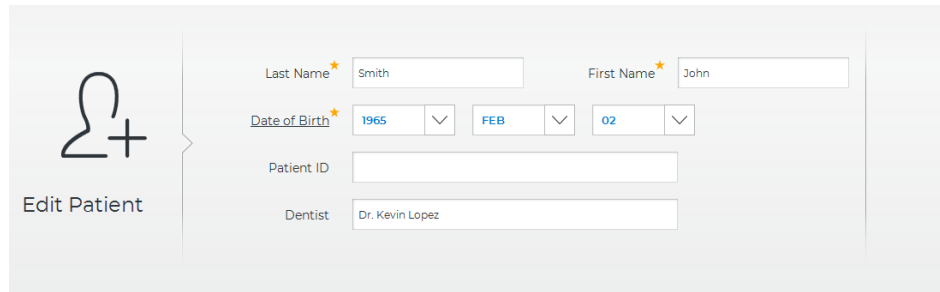
- Next time you open the browser, you should see the quick link on the left hand side of the top bar.
- Click on it to access the Panthera Dental website



## Scanning a sleep case

## Scanning a sleep case

- When creating a new patient, ensure you properly fill in their name.
- Fill in your complete name in the “Dentist” field
- You will need to reuse both the patient and the dentist names on Panthera’s website for us to match your 3D files to your order. Spellings will have to match.
- If this information is misspelled or incomplete either on Primescan or on Panthera’s website, this may cause delays.

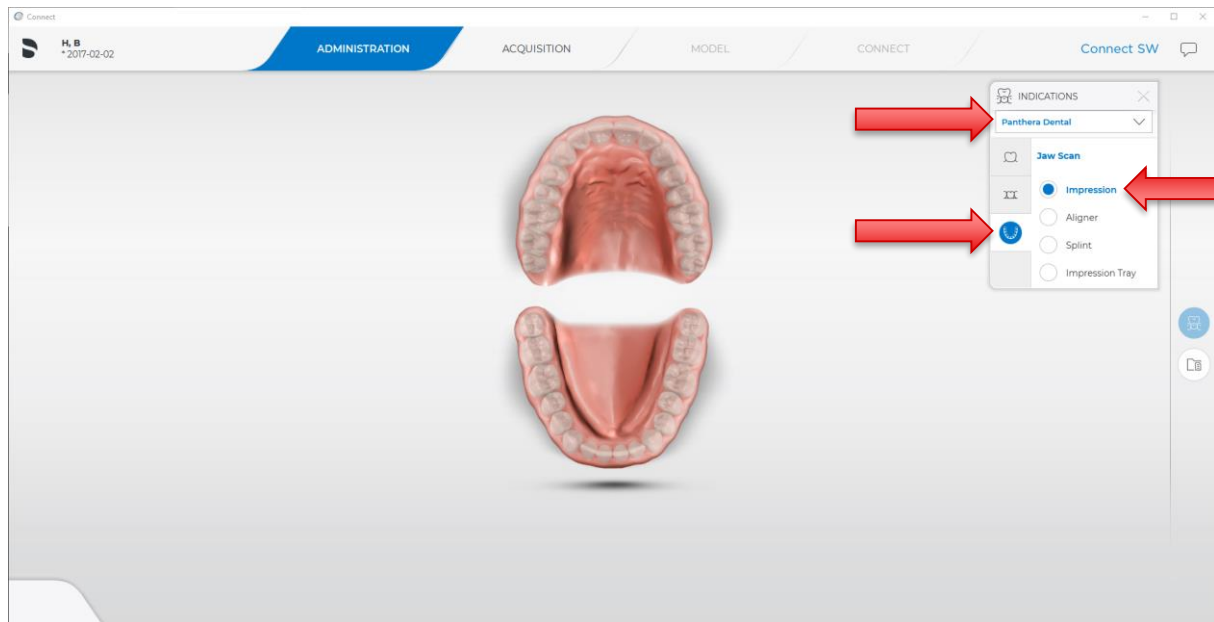


The screenshot shows a web form for editing a patient. On the left, there is a grey sidebar with a white icon of a person and a plus sign, and the text "Edit Patient". The main form area contains several fields:

- Last Name** (with a red asterisk): A text input field containing "Smith".
- First Name** (with a red asterisk): A text input field containing "John".
- Date of Birth** (with a red asterisk): A date picker showing "1965" for the year, "FEB" for the month, and "02" for the day.
- Patient ID**: An empty text input field.
- Dentist**: A text input field containing "Dr. Kevin Lopez".

## Scanning a sleep case

- During this step make sure that “Panthera Dental” is selected
- You must chose the “orthodontic” section, followed by “impression” for the type of scanning





## Scanning a sleep case

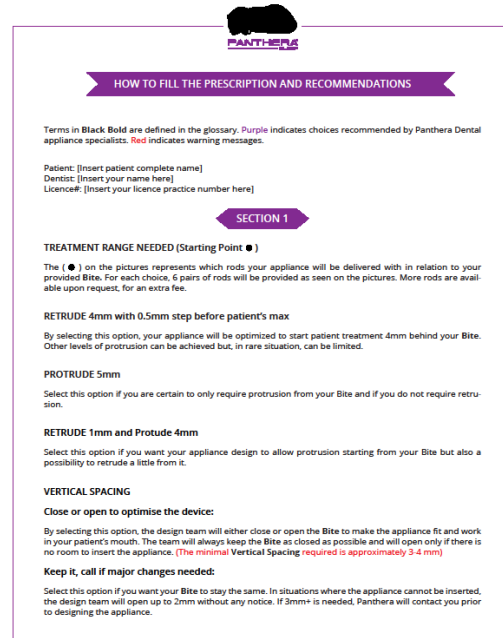
- Proceed with the scanning of your case as instructed by Dentsply Sirona team



How to order on [www.pantheradental.com](http://www.pantheradental.com)

# How to order on [www.pantheradental.com](http://www.pantheradental.com)

- The following section will guide you in the ordering process of your D-SAD appliance.
- Please refer to the PDF documents named “How to fill the D-SAD Prescription” is available.
- Reading it is strongly recommended to understand the various options we offer.



**PANTHERA**  
DENTAL

**HOW TO FILL THE PRESCRIPTION AND RECOMMENDATIONS**

Terms in **Black Bold** are defined in the glossary. **Purple** indicates choices recommended by Panthera Dental appliance specialists. **Red** indicates warning messages.

Patient: [Insert patient complete name]  
Dentist: [Insert your name here]  
Licence#: [Insert your licence practice number here]

**SECTION 1**

**TREATMENT RANGE NEEDED (Starting Point ●)**

The [●] on the pictures represents which rods your appliance will be delivered with in relation to your provided Bite. For each choice, 6 pairs of rods will be provided as seen on the pictures. More rods are available upon request, for an extra fee.

**RETRUDE 4mm with 0.5mm step before patient's max**

By selecting this option, your appliance will be optimized to start patient treatment 4mm behind your Bite. Other levels of protrusion can be achieved but, in rare situation, can be limited.

**PROTRUDE 5mm**

Select this option if you are certain to only require protrusion from your Bite and if you do not require retraction.

**RETRUDE 1mm and Protude 4mm**

Select this option if you want your appliance design to allow protrusion starting from your Bite but also a possibility to retrude a little from it.

**VERTICAL SPACING**

**Close or open to optimise the device:**

By selecting this option, the design team will either close or open the Bite to make the appliance fit and work in your patient's mouth. The team will always keep the Bite as closed as possible and will open only if there is no room to insert the appliance. (The minimal Vertical Spacing required is approximately 3.4 mm)

**Keep it, call if major changes needed:**

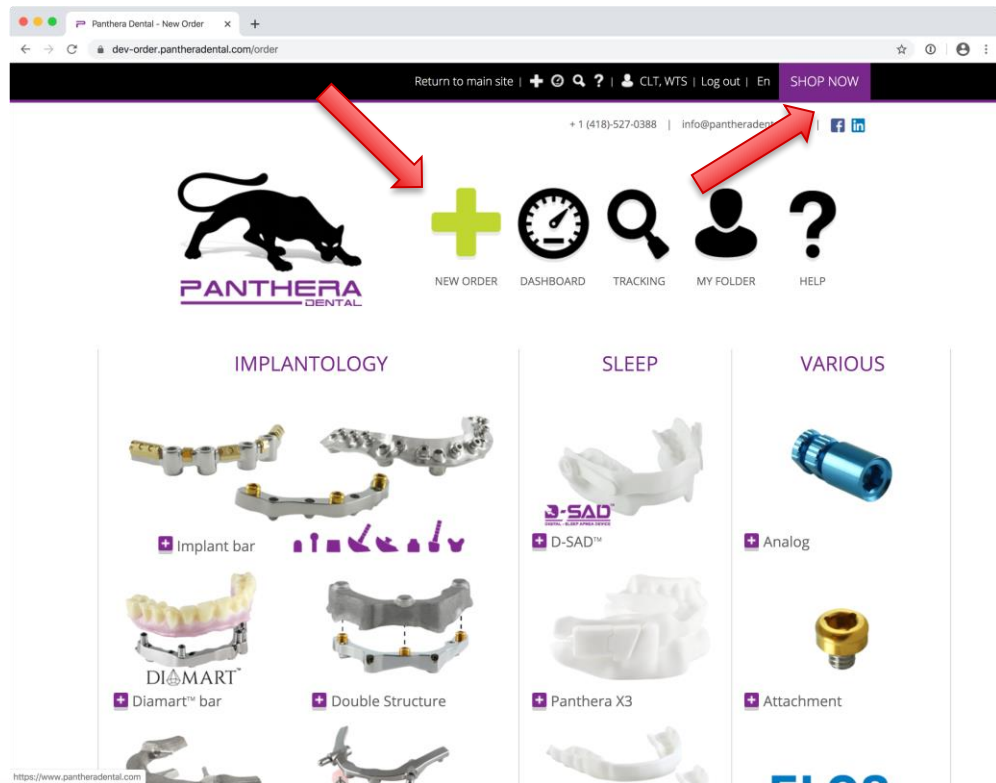
Select this option if you want your Bite to stay the same. In situations where the appliance cannot be inserted, the design team will open up to 2mm without any notice. If 3mm+ is needed, Panthera will contact you prior to designing the appliance.

9105 rue John Simons, Quebec City (QC) Canada G2B 0S6 Tel.: + 1 418 527-0388 Toll free: + 1 855 233-0388 [www.pantherasleep.com](http://www.pantherasleep.com)



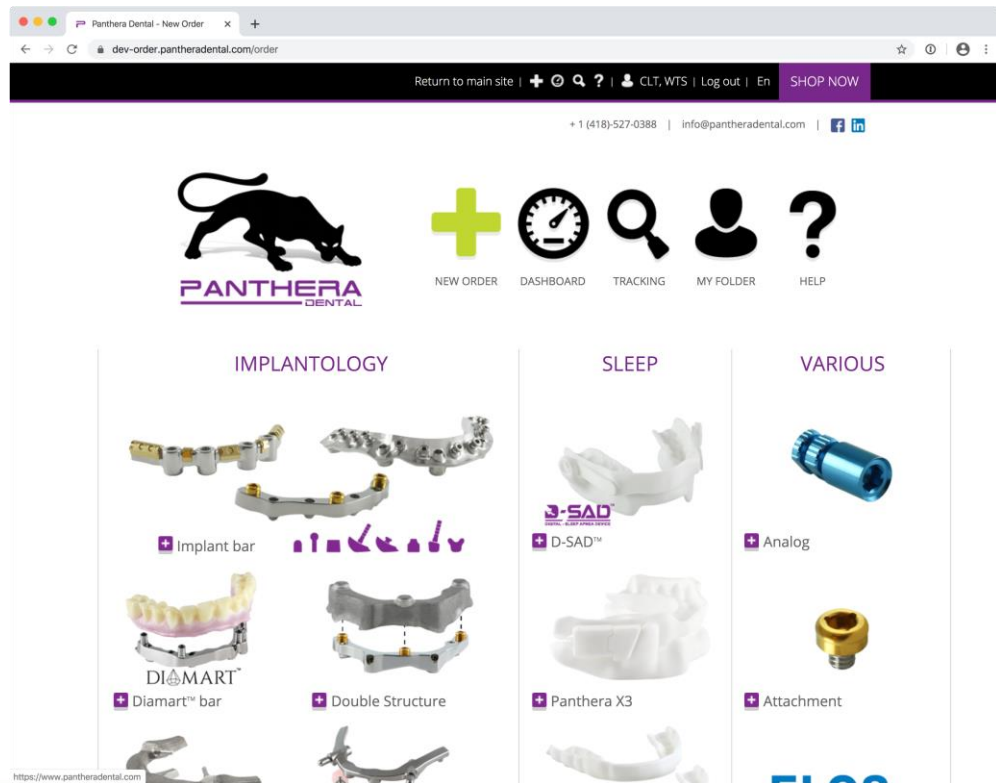
## How to order on [www.pantheradental.com](http://www.pantheradental.com)

- Once on the website, you can click on “New Order” or “Shop now”
- If you do not have an account with us, you will be asked to create one.
- If you have an account, log in using your e-mail and password.



# How to order on [www.pantheradental.com](http://www.pantheradental.com)

- In the “New order” page, click on “D-SAD”



Some product in this screenshot are still in development



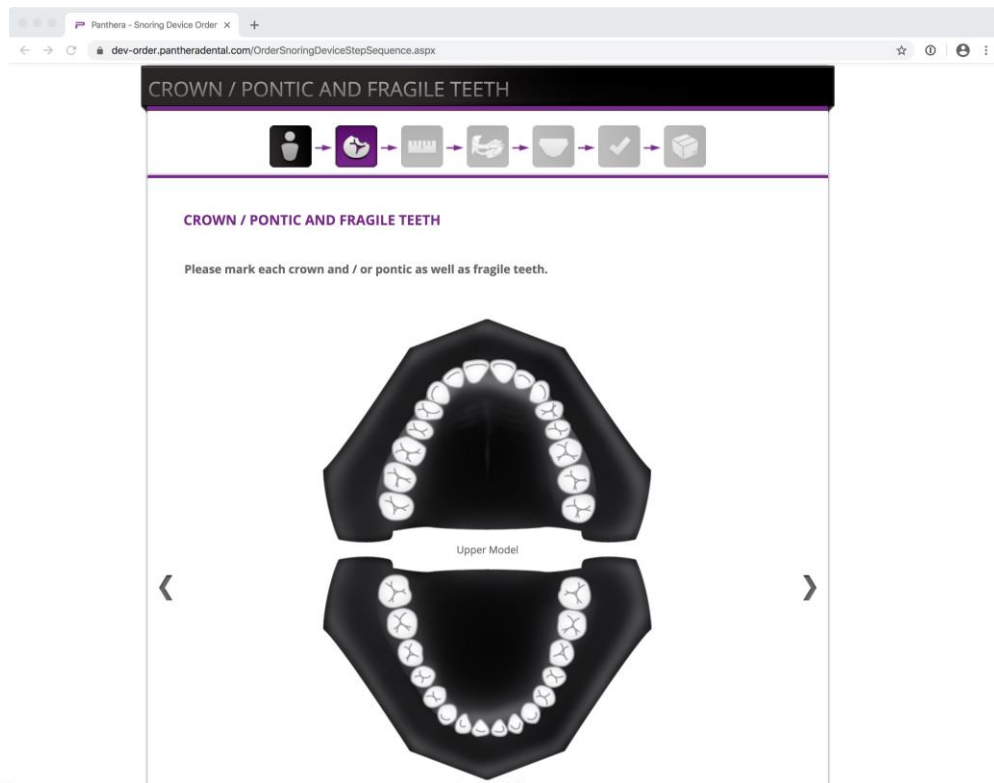
## How to order on [www.pantheradental.com](http://www.pantheradental.com)

- Fill in the “Name of the patient” and “Dental practitioner name” fields.
- **IMPORTANT** : make sure you use the exact same spellings than the ones filled in during the scanning process.

The screenshot shows a web browser window with the URL `dev-order.pantheradental.com/OrderSnoringDeviceStepSequence.aspx`. The page header includes a navigation bar with a 'SHOP NOW' button and contact information: '+1 (418) 527-0388 | info@pantheradental.com | f in'. Below the header is a navigation menu with icons for 'NEW ORDER', 'DASHBOARD', 'TRACKING', 'MY FOLDER', and 'HELP'. The main content area is titled 'CASE IDENTIFIER' and features a progress bar with seven steps. The first step, 'CASE IDENTIFIER', is highlighted. Below the progress bar, there are three input fields: 'Name of the patient:' with a note '\*Required: First name Last name', 'Dental practitioner name:' with a note '\*Required: First name Last name', and 'Case identifier:'. A 'NEXT STEP »' button is located at the bottom right of the form.

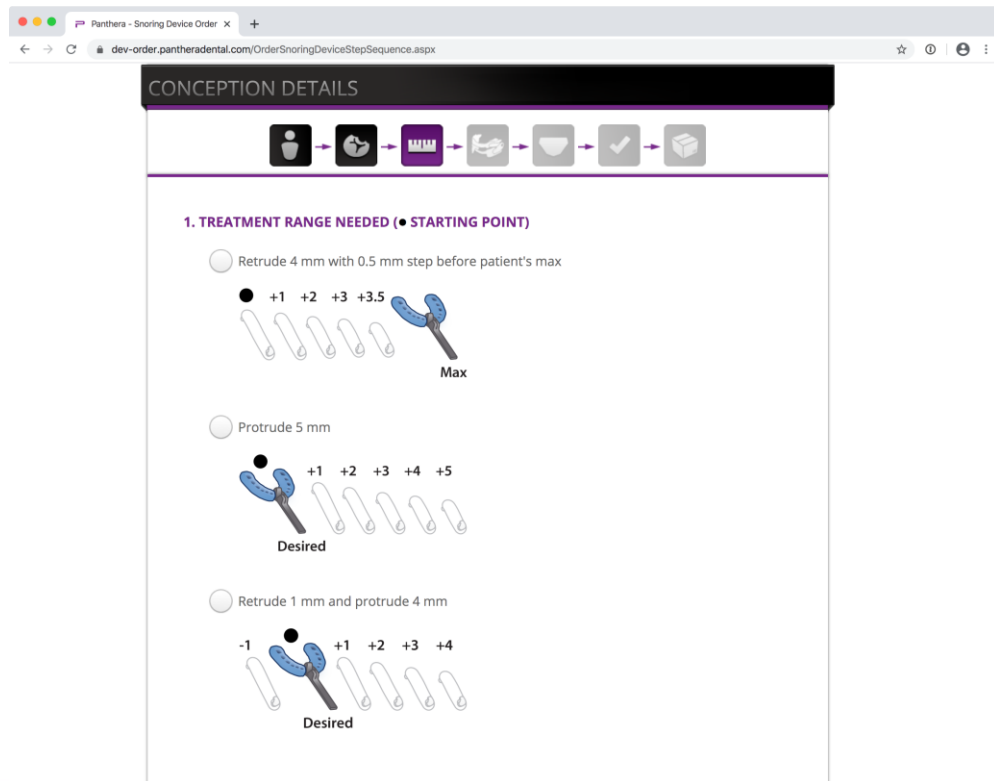
## How to order on [www.pantheradental.com](http://www.pantheradental.com)

- Mark the teeth that you consider fragile by clicking on them.
- This will help us optimally design your case according to your patient's teeth configuration.



## How to order on [www.pantheradental.com](http://www.pantheradental.com)

- You will be asked to select what treatment range is needed for your patient.
- You can find more information on this topic in the “How to fill D-SAD prescription” PDF provided.



The screenshot shows a web browser window with the URL `dev-order.pantheradental.com/OrderSnoringDeviceStepSequence.aspx`. The page title is "CONCEPTION DETAILS". A navigation bar contains icons for patient, device, prescription, shipping, payment, and order confirmation. The main content area is titled "1. TREATMENT RANGE NEEDED (● STARTING POINT)". It features three radio button options for selecting a treatment range:

- Retrude 4 mm with 0.5 mm step before patient's max. This option includes a diagram showing a blue device with a black dot at the +3.5 position, labeled "Max".
- Protrude 5 mm. This option includes a diagram showing a blue device with a black dot at the +1 position, labeled "Desired".
- Retrude 1 mm and protrude 4 mm. This option includes a diagram showing a blue device with a black dot at the -1 position, labeled "Desired".



# How to order on [www.pantheradental.com](http://www.pantheradental.com)

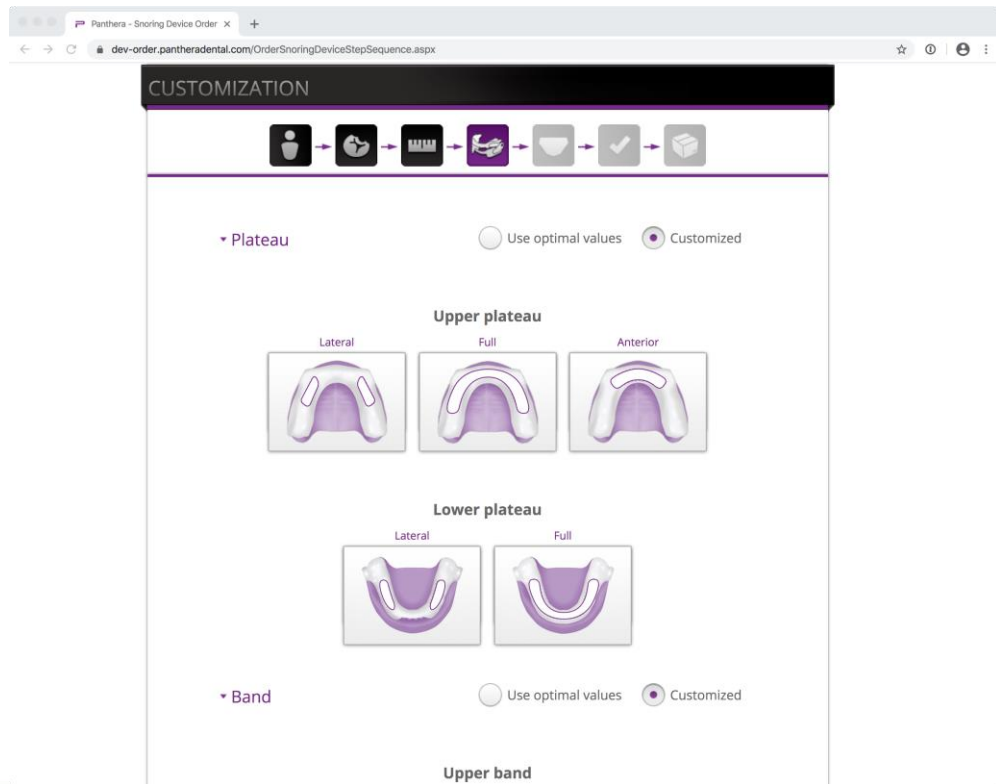
- A new list of options is offered to allow us to customize the appliance according to your design preferences.

The screenshot shows a web browser window with the URL `dev-order.pantheradental.com/OrderSnoringDeviceStepSequence.aspx`. The page displays a series of customization options for a snoring device, organized into five sections:

- 2. VERTICAL SPACING**
  - Close or open to optimize the device
  - Keep it, call if major changes needed
- 3. IS MANDIBULAR PROTRUSION STRAIGHT**
  - Yes
  - No
- 4. COMPOSITE BUTTON**
  - Add if needed
  - Call me
  - Cancel case and ship back
- 5. OTHER OPTIONS**
  - Elastics are required for this case
  - Prefer upper splint distal wrap
  - Do not cover 3<sup>rd</sup> molar
    - Upper
    - Lower

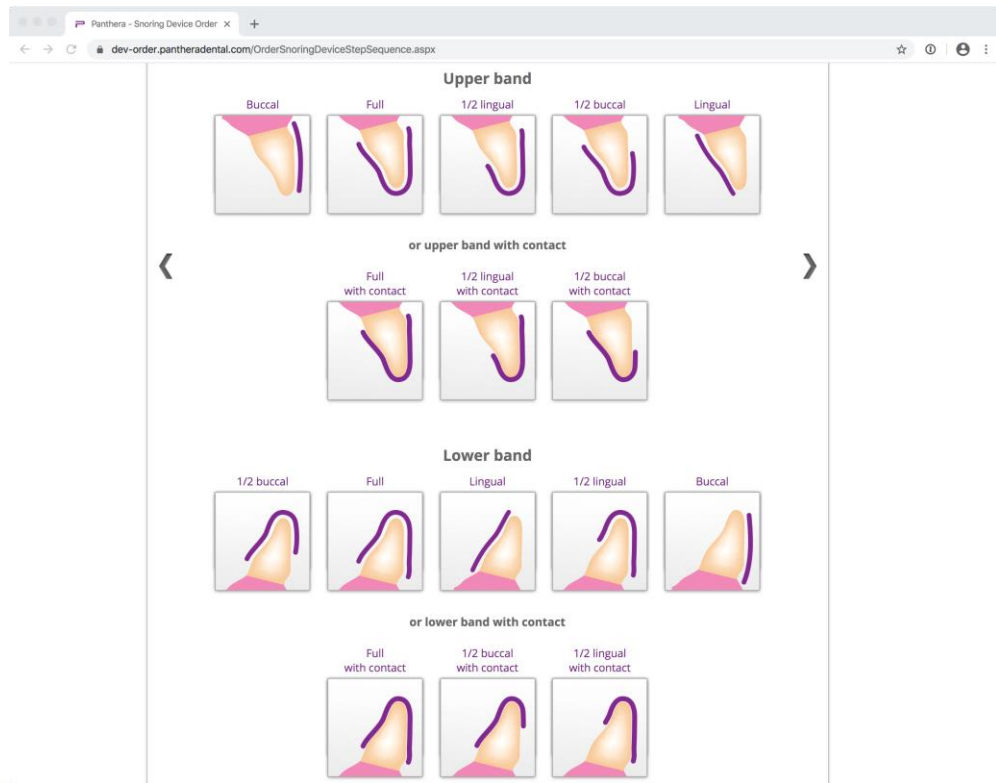
# How to order on [www.pantheradental.com](http://www.pantheradental.com)

- Continue by selecting the type of plateau you are requesting for your appliance



# How to order on [www.pantheradental.com](http://www.pantheradental.com)

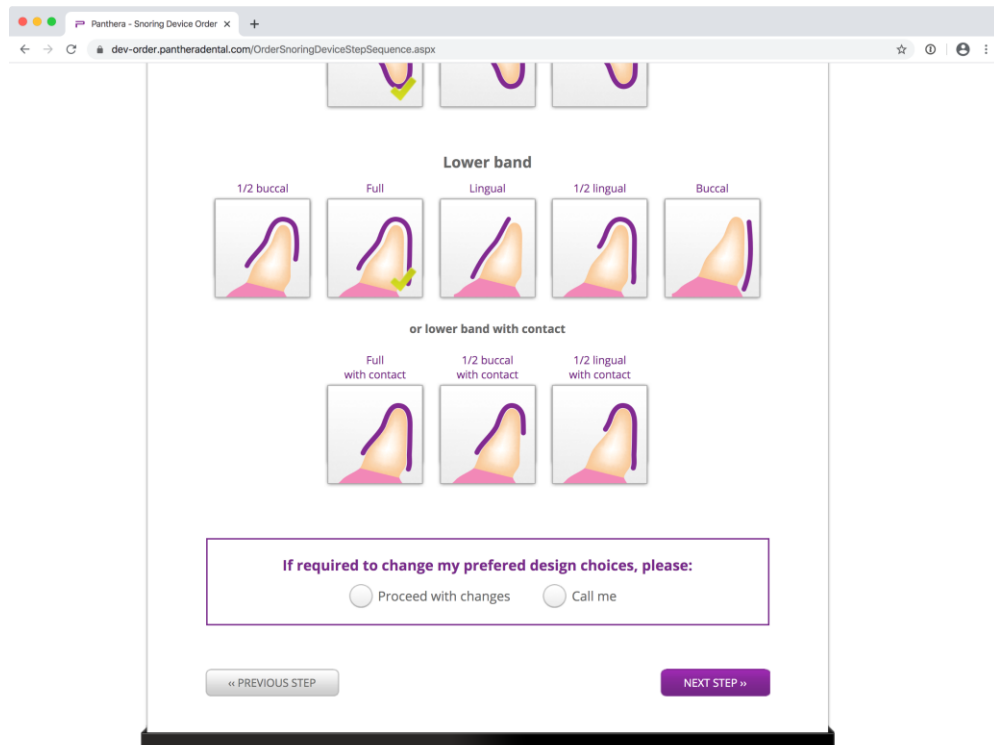
- Followed by the upper and lowers bands.





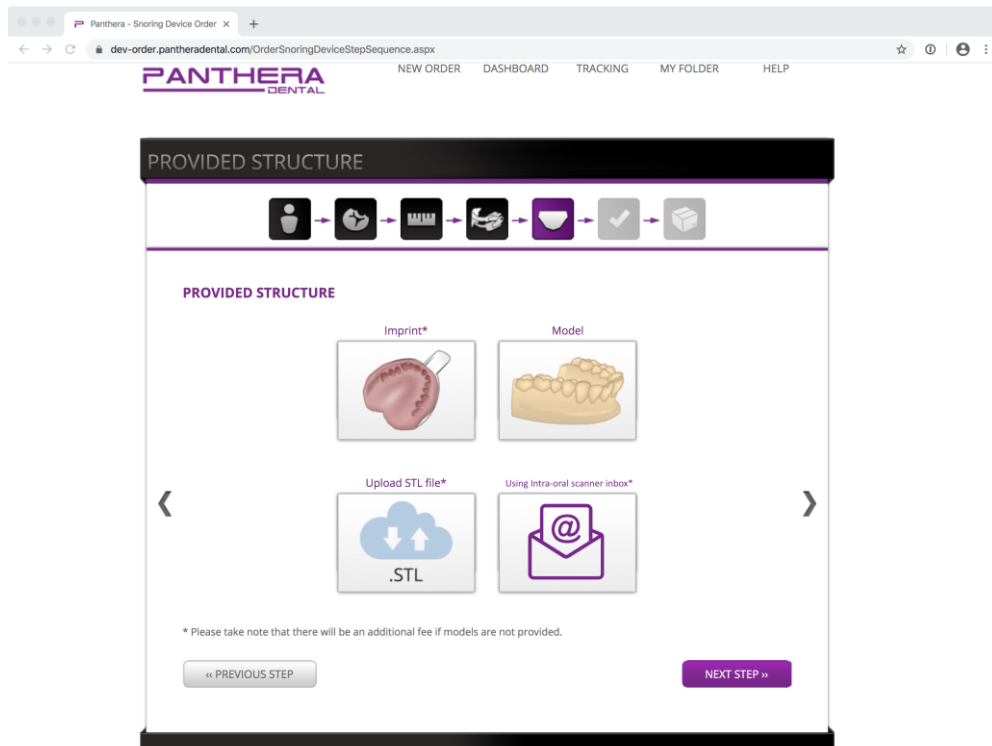
# How to order on [www.pantheradental.com](http://www.pantheradental.com)

- Make sure to answer the questions regarding required changes.
- It is strongly recommended to select “Proceed with changes” for faster turnaround.



# How to order on [www.pantheradental.com](http://www.pantheradental.com)

- Since you are using a Dentsply Sirona scanner, please click on the “Using intra-oral scanner inbox”



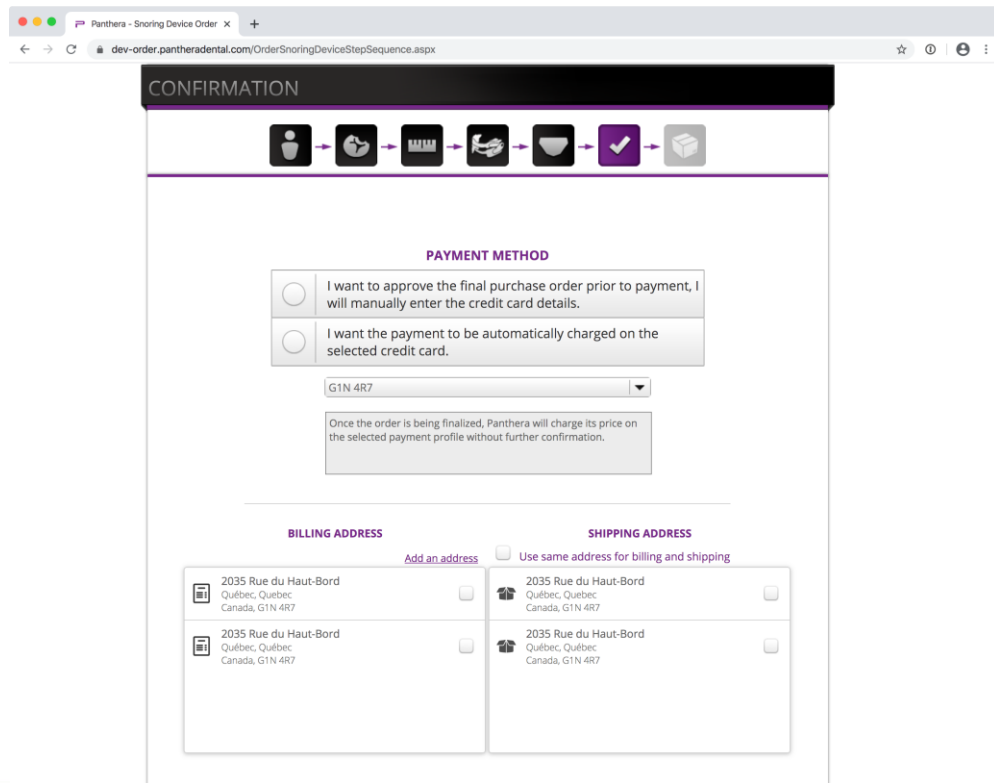
The screenshot shows a web browser window with the URL `dev-order.pantheradental.com/OrderSnoringDeviceStepSequence.aspx`. The page header includes the Panthera Dental logo and navigation links: NEW ORDER, DASHBOARD, TRACKING, MY FOLDER, and HELP. The main content area is titled "PROVIDED STRUCTURE" and features a progress bar with icons for a person, a globe, a scanner, a hand, a bowl, a checkmark, and a box. Below the progress bar, there are four options for providing the structure:

- Imprint\* (with an image of a dental impression)
- Model (with an image of a dental model)
- Upload STL file\* (with an icon of a cloud and arrows, and the text ".STL")
- Using Intra-oral scanner inbox\* (with an icon of an envelope and an @ symbol)

Navigation arrows are present on the left and right sides of the options. At the bottom, there is a note: "\* Please take note that there will be an additional fee if models are not provided." and two buttons: "« PREVIOUS STEP" and "NEXT STEP »".

# How to order on [www.pantheradental.com](http://www.pantheradental.com)

- Confirm payment with a credit card and provide your billing and shipping address.



The screenshot shows a web browser window with the URL `dev-order.pantheradental.com/OrderSnoringDeviceStepSequence.aspx`. The page is titled "CONFIRMATION" and features a progress bar with icons representing the order process: user, device, payment, shipping, and confirmation. The current step is "PAYMENT METHOD", which is highlighted in purple. Below the progress bar, there are two radio button options for payment method, a dropdown menu for the selected profile (G1N 4R7), and a confirmation message. At the bottom, there are sections for "BILLING ADDRESS" and "SHIPPING ADDRESS", each with a list of saved addresses and a checkbox to use the same address for both.

**CONFIRMATION**

**PAYMENT METHOD**

I want to approve the final purchase order prior to payment, I will manually enter the credit card details.

I want the payment to be automatically charged on the selected credit card.

G1N 4R7

Once the order is being finalized, Panthera will charge its price on the selected payment profile without further confirmation.

**BILLING ADDRESS** [Add an address](#)

**SHIPPING ADDRESS**  Use same address for billing and shipping

|   |   |
|---|---|
| <input type="checkbox"/> 2035 Rue du Haut-Bord<br>Québec, Quebec<br>Canada, G1N 4R7 | <input type="checkbox"/> 2035 Rue du Haut-Bord<br>Québec, Quebec<br>Canada, G1N 4R7 |
| <input type="checkbox"/> 2035 Rue du Haut-Bord<br>Québec, Québec<br>Canada, G1N 4R7 | <input type="checkbox"/> 2035 Rue du Haut-Bord<br>Québec, Québec<br>Canada, G1N 4R7 |



# How to order on [www.pantheradental.com](http://www.pantheradental.com)

- Review your order.

Panthera - Snoring Device Order x +

dev-order.pantheradental.com/OrderSnoringDeviceStepSequence.aspx#

**ANTI-SNORING DEVICE** [Modify](#)

**CASE IDENTIFIER**

**Case Identifier:**  
DEMO-001

**Name of the patient:**  
Demo Patient

**Dental practitioner name:**  
Demo Practitioner

**CROWN / PONTIC AND FRAGILE TEETH** [Modify](#)

**FDI:** 11, 21

**Comments:**

**CONCEPTION DETAILS** [Modify](#)

**Treatment Range Needed:**  
Retrude 1 mm and protrude 4 mm

**Vertical spacing:**  
Close or open to optimize the device

**Is mandibular protrusion straight:**  
Yes

**Composite button:**  
Add if needed

**Other options:**  
Elastics are required for this case  
Prefer upper splint distal wrap  
Do not cover upper 3rd molar  
Do not cover lower 3rd molar

**Comments:**

**CUSTOMIZATION** [Modify](#)

**Upper plateau:**  
Lateral

**Lower plateau:**  
Lateral

**Upper band:**  
Full with contact

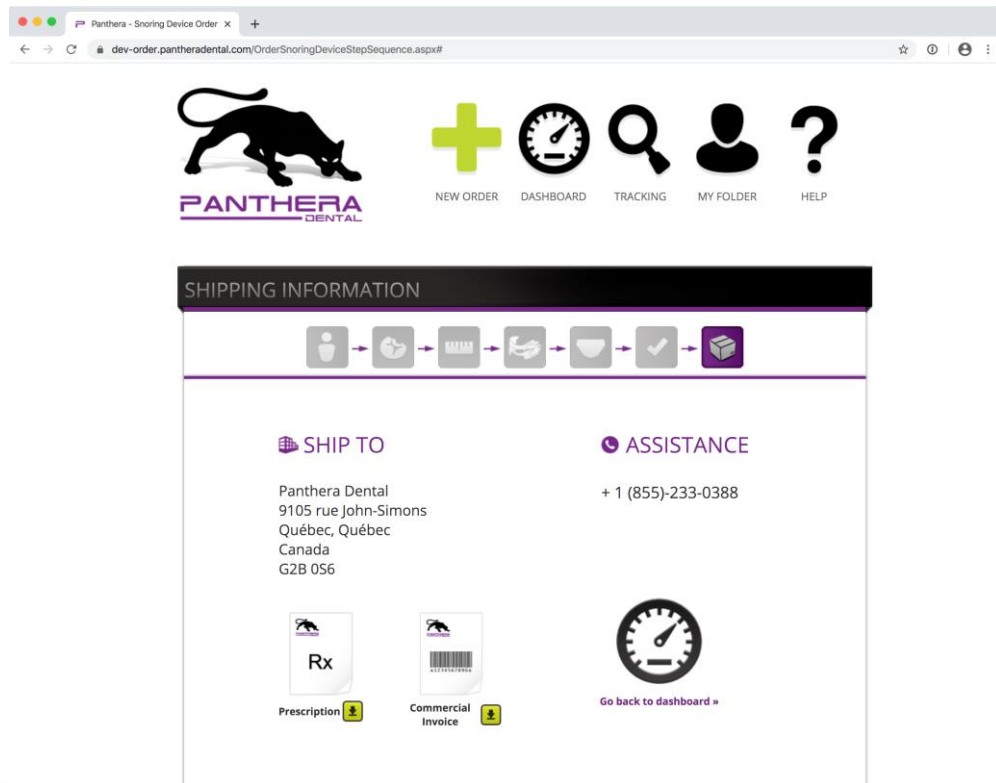
**Lower band:**  
Full

**If required to change my preferred design choices, please:**  
Call me

**PROVIDED STRUCTURE** [Modify](#)

## How to order on [www.pantheradental.com](http://www.pantheradental.com)

- Your order with us is now confirmed.
- No shipping is required, as you are using a Dentsply Sirona scanner.



The screenshot shows a web browser window with the URL `dev-order.pantheradental.com/OrderSnoringDeviceStepSequence.aspx#`. The page features the Panthera Dental logo and navigation icons for New Order, Dashboard, Tracking, My Folder, and Help. A 'SHIPPING INFORMATION' section displays a progress bar with icons for user, order, scanner, shipping, and delivery. Below this, the 'SHIP TO' address is listed as Panthera Dental, 9105 rue John-Simons, Québec, Québec, Canada G2B 0S6. An 'ASSISTANCE' section provides the phone number +1 (855)-233-0388. At the bottom, there are download links for a Prescription and Commercial Invoice, and a 'Go back to dashboard' button.